World's Most Successful Money Transfer Service Provider Achieves **40%** Reduction in the Overall RTO

A Perpetuuiti Case Study

INDUSTRY: TELECOMMUNICATION SERVICES

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CLIENT PROFILE

The client is the world's most successful money transfer service provider. It enables millions of people who have access to a mobile phone, but do not have or have only limited access to a bank account, to send and receive money, top-up airtime and make bill payments.
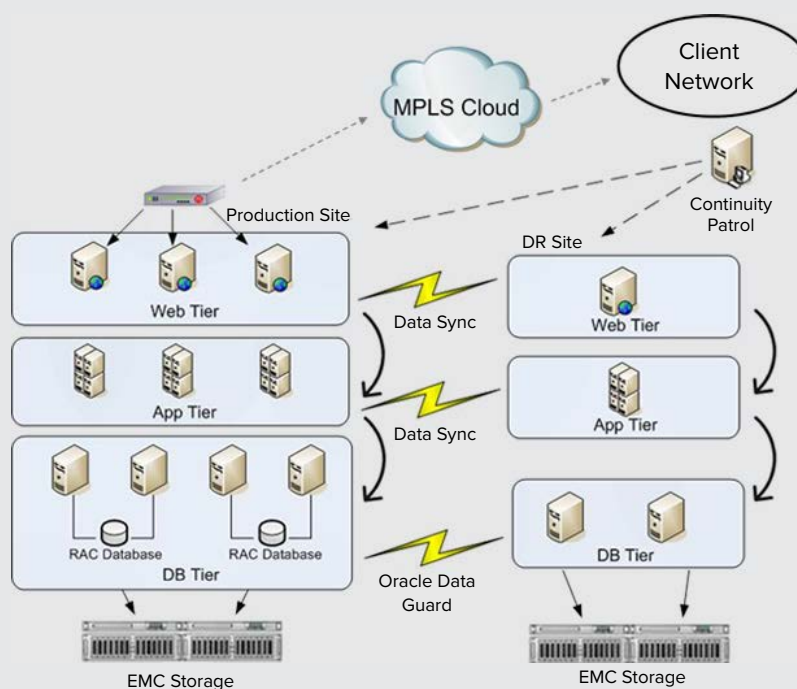
THEIR CHALLENGES

The client was looking for a robust and reliable Business Service Availability Management and Automation solution which could enable the following:

→ Real-time visibility on Business Service Continuity and Availability

→ Quickly be able to resume back business operations from an alternate site, in an event of any disaster affecting the Production site

→ Enable maximum protection with minimum bandwidth utilization

→ Minimize or eliminate impact on Production environment

→ Real-time Visibility into the health of the money transfer service

→ Maximum protection for their critical business services

→ Unified monitoring console to view all applications from a single window

→ Reduced dependency on SMEs

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OUR SOLUTION

Perpetuuiti deployed Continuity Patrol™ to address the Business Service Availability and Automation Challenges faced by the client:

→ Continuity Patrol enabled single unified dashboard providing complete and real-time business service visibility and availability

→ End to End Automated, Scalable and Optimized Recovery Solution

→ Data protection using Oracle Native Log shipping Integrated with CP

→ BIA to bring visibility to know the impacts proactively to take well informed decisions

→ Management dashboard for DR health and pro-active corrective actions

→ Policy based alerts with built-in workflows to get executed automatically based on specific events

→ Automation of processes and parallel execution of multiple workflows for quicker availability (RTO) of applications at Recovery Site

→ Help scheduling the application area replication using DataSync at Recovery site

→ Integration of Oracle APIs for Recovery drills/ Failover using CP

→ Monitoring of the service from the perspective of Recovery such as RPO, RTO, Service Availability, Alerts, etc.

→ Reduced RTO through automation of Recovery activities

→ Standard & Customized reports for Audit regulatory compliance

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TECHNOLOGIES

→ RHEL 5, Oracle 11g
→ Apache Web Services with F5 Load Balancer
→ Perpetuuiti Continuity Patrol Solution with Oracle Data Guard

RESULTS AND BENEFITS TO BUSINESS

→ Elicited confidence in the Recovery Infrastructure investment
→ Conducted successful DR Drill within one month of implementation
→ High level of confidence about availability/ visibility of Applications and Data in case of disaster
→ Dependency on SMEs was considerably brought down \ Lower revenue loss in case of Disaster by lowering data loss
→ Quicker availability of application through automated processes
→ Transparency about Recovery health through various reports
→ Production server performance remains intact
→ Client recommended Continuity Patrol to be extended for other key applications

40%
REDUCTION IN OVERALL RTO

CONTACT PERPETUUITI TO LEARN MORE ABOUT OUR FUTURISTIC SOFTWARE PRODUCTS OR SCHEDULE A LIVE DEMO:

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About Perpetuuiti

We are a leading Enterprise Software Products Company with innovative products built in accordance with global benchmarks for Intelligent Automation Solutions, Intelligent Business Service Availability Management (iSAM), Intelligent Organizational BCP Automation (iBCM), Data Replication and Cloud Migration, Real-Time Auto-Discovery of Application IT infrastructure and Application Interdependency Mapping. For additional information, visit, www.ptechnosoft.com

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