Automate any business process on-the-fly with ◉Ops-Central

Robotic Process Automation

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Paradoxically, IT is the least automated department in many organizations.

Robotic Process Automation (RPA) applies specific technologies to automate routine, standardized tasks in support of an enterprise's knowledge/ IT personnel. By freeing human employees from these mundane tasks to apply themselves to core business objectives, RPA offers a number of compelling benefits to the workplace.

Ops-Central RPA technology helps eliminate these labor-intensive manual interactions, providing an instinctive and comprehensive automation platform that automates and orchestrates human activities by emulating the way they interact with technology – applications, systems, tools and devices – and the structured decisions they make to get work done.

It has a unified graphical command center dashboard that enhances business experience through increased real-time visibility and centralized management across heterogeneous IT platforms, which can be leveraged in order to reduce the time, cost and logistics associated with more traditional IT workload exercising.

Allowing IT personnel to maintain full control over automated tasks, Ops-Central RPA frees up time to focus on key issues that improve service levels through centralized activities across physical, virtual and cloud systems.
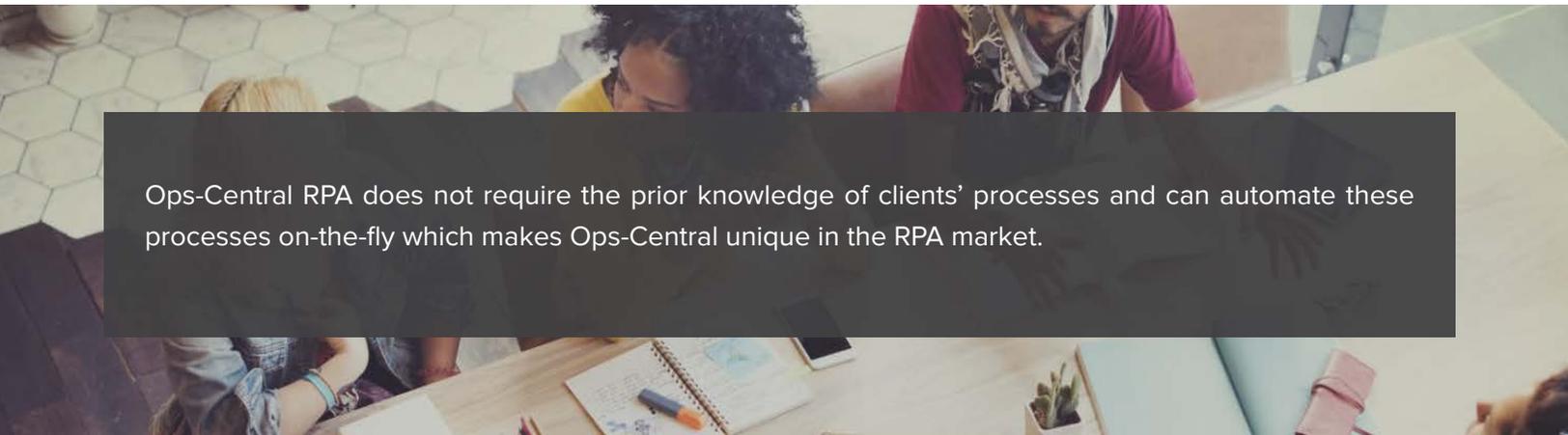
Ops-Central RPA does not require the prior knowledge of clients' processes and can automate these processes on-the-fly which makes Ops-Central unique in the RPA market.

Salient Features of Ops-Central RPA

AUTOMATION

Ops-Central Robotic Process Automation simplifies the complexities involved in today's way of running the day-to-day critical IT workloads of your organization. Ops-Central provides a seamless automation of UI, web, windows and CLI based workload through a user-friendly web based software.

The manual process of running the Pre-EOD/ Post –EOD jobs can be fully automated.

Ops-Central automates and integrates business processes, standalone tasks, IT processes and scripts across diverse distributed computing environments allowing a centralized view of operations at the project, organizational or enterprise level all from within a "single console."
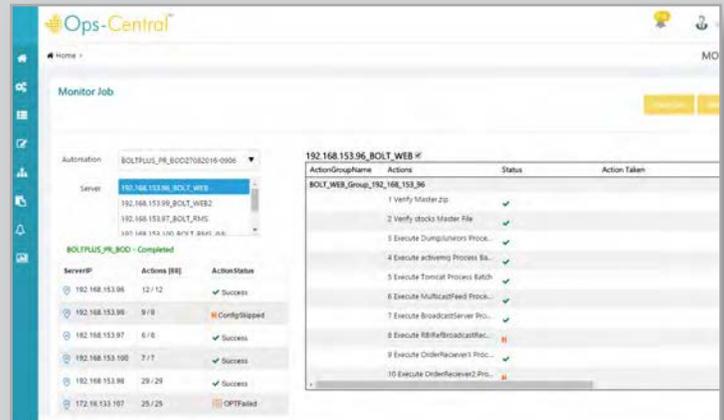
JOB SCHEDULER

With IT innovation and business growth, enterprises continue to add to the application and IT- related jobs that need to be scheduled in batch. Relying on operators to perform tasks that can easily be automated is loss of productive man hours. Automated job scheduling will deliver a quick ROI and will vastly improve the quality of your IT operations. In addition to manually maintaining clocks and calendars to schedule batch jobs, you can also use any external events and manage dependencies with Ops-Central job scheduler.
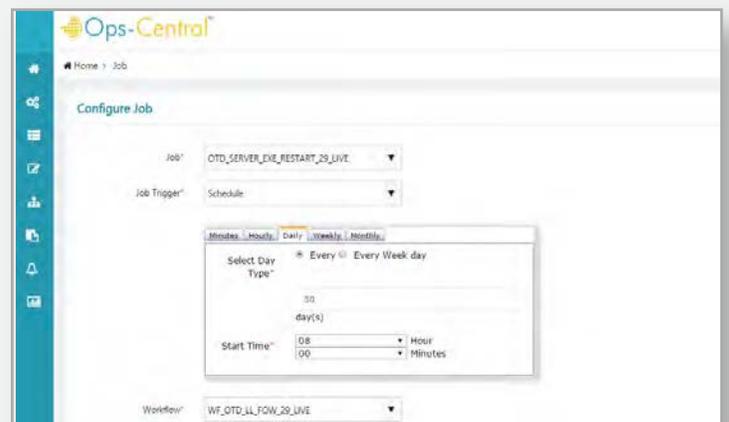
⇥ Schedules jobs to execute across multiple operating systems, packaged and custom apps.

⇥ Increases responsiveness to business demands by synchronizing job executions with external application or system events.

⇥ Reduces the number of manual interventions and errors with workload automation.

⇥ Lowers IT staff maintenance tasks allowing IT Operations to work on other, more important projects.

Decreases risk leveraging the reliability and scalability of a unique distributed architecture.

Rapidly updates jobs allowing changes to be done quickly.

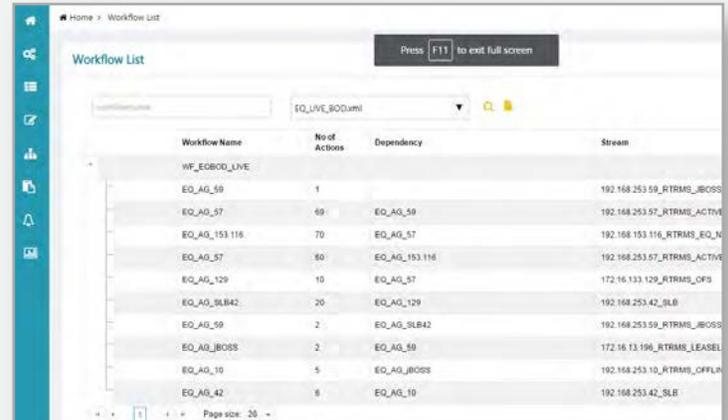## Salient Features of Ops-Central RPA

WORKFLOWS

Ops-Central helps in building logical workflows that can handle the complex interdependencies and conditions among dependent applications. User-friendly workflows can be built with absolutely no development efforts.

→ User-friendly workflows with ability to drag and drop the actions seamlessly from the inbuilt library hence does not require any manual scripting.

→ Provides re-usability for the existing workflows as templates to avoid re-working for creating workflows.
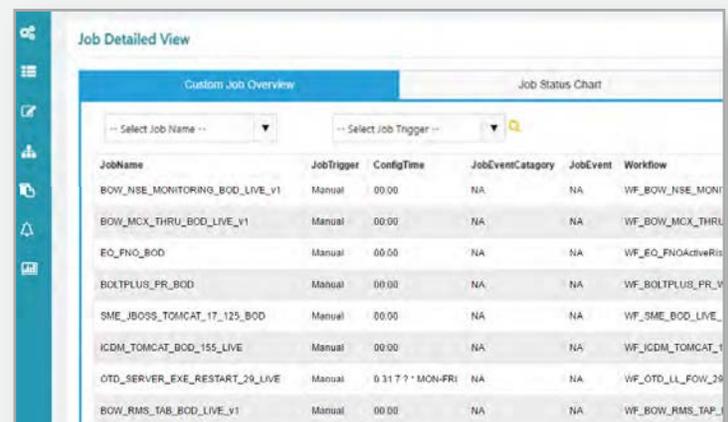

THIRD PARTY INTEGRATION

Ops-Central provides a wide range of integration with third party ticketing applications like IBM, Tivoli, BMC, EMC Smarts, and CA Unicenter to automate the entire ticket handling process.

AGENT MANAGEMENT

Ops-Central monitors and controls the resource consumption for each of the jobs and agents to ensure high availability and maximum uptime for the IT environment. It also helps in automatically restarting the agents in case of any disruption.

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Salient Features of Ops-Central RPA

ALERT MECHANISM

In case of any disruption, Ops-Central alerts through SMS, email and SNMP triggers, and also display the same on the unified dashboard so that the IT personnel can take faster decisions for mitigation.

Automated workflows can be scheduled or triggered through alerts to automate the execution of any IT workload.
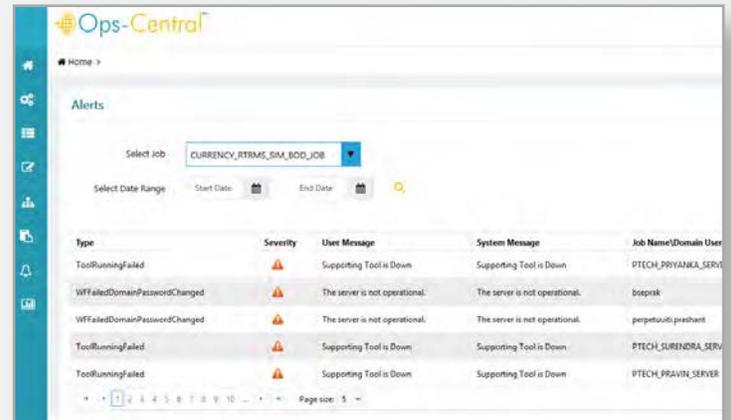
HUMAN DECISION JUNCTURES

When any process reaches a critical decision junction requiring human judgment, Ops-Central can contact the process owner (via SMS, email, IM or phone), present the available data and wait for a response before continuing the process. This ensures error free processing.

SUPPORTED PLATFORMS

Easily integrates OS platforms including Windows Server, UNIX, Linux, I Series, z/OS and other mainframe. Connect with leading databases including MS SQL Server, Oracle and MySQL.
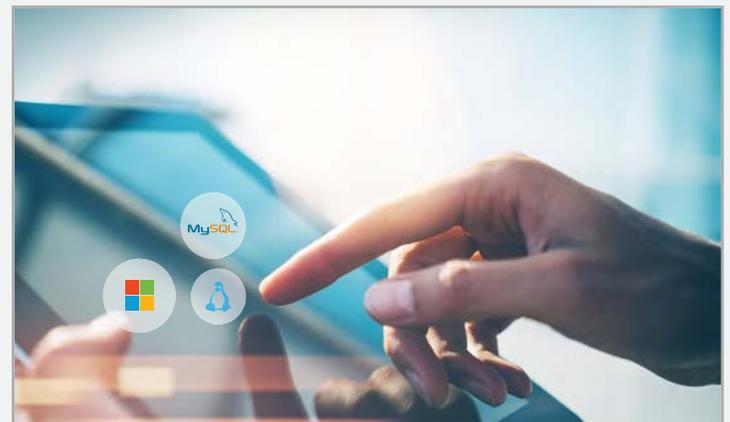
NON-INTRUSIVE DEPLOYMENT

There is no change made to the underlying technology systems and the processes.

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Salient Features of Ops-Central RPA

CENTRALIZED REPORTING

Get immediate insight for you and your stakeholders into all deployed tasks across the enterprise.

UNIFIED COMMAND-CENTER DASHBOARD

Get immediate insight for you and your stakeholders into all deployed tasks across the enterprise.

How Ops-Central RPA Benefits your Business?

Reduced Cost

Ops-Central Robotic Process Automation can create approximately 25-50% cost savings. Robotic Process Automation enables 24/7/365 execution at a fraction of the cost of human equivalents. A software robot can cost as little as one-third the price of an offshore full-time employee (FTE) and as little as one-fifth the price of an onshore FTE (variation may be there for different models amongst vendors). Beyond the obvious rate of pay, Robotic Process Automation does not need to take breaks or require benefits.

Greater Efficiency

Ops-Central Robotic Process Automation offers an enhanced business experience and improved service delivery model by increasing production and accuracy, reducing cycle times and decreasing the need for ongoing personnel training. Unlike humans, robots can work 24 hours a day, seven days a week. Typically, one robot can do the work of two to five FTEs.

Scalability

A robotic workforce can be as large or as small as you need it to be, and additional robots can be deployed quickly for no extra cost, or at worst minimal expenditure. Better still, you can train tens, hundreds or thousands of robots at exactly the same time through workflow creation.

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How Ops-Central RPA Benefits your Business?

Accuracy

Ops-Central Robotic Process Automation eliminates the margin of human error. Out of every 100 steps, a human is likely to make 10-12 errors, even when carrying out somewhat redundant and mundane jobs. Robotic Process Automation enables consistency. Robots can perform the same task the same way every time without error or fraudulence.

Quality & Enhanced Performance

Ops-Central RPA optimizes capabilities that grow organizational capacity to focus on core business tasks.

Advanced Analytics

Ops-Central Robotic Process Automation makes collecting and organizing data easier so an organization can predict future outcomes, make faster and informed decisions and optimize their processes. Ops-Central's unified command center dashboard monitors all the jobs that are being executed with real-time status. This data can help you identify bottleneck areas or ways to streamline a process and thus enhances business experience.

What our customers have to say?

"With the deployment of Perpetuuiti's Ops-Central RPA solution, our day-to-day processes have become 4 times faster."

TO REQUEST A LIVE DEMO OR FOR MORE INFORMATION ON PERPETUUITI OPS-CENTRAL, PLEASE GET IN TOUCH WITH US:

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About Perpetuuiti

We are a leading Enterprise Software Products company with innovative solutions built in accordance with global benchmarks for Intelligent BoTs, Intelligent Robotic Process Automation, Intelligent Business Service Availability Management (iSAM), Intelligent Organizational BCP Automation (iBCM), Data Replication & Cloud Migration, Real-Time Auto-Discovery of Application IT infrastructure and Application Interdependency Mapping. For additional information, visit, www.ptechnosoft.com

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