



CASE STUDY

World's largest
**Foods & Beverages
Company**
counts on Perpetuuiti to
enjoy
continuous IT uptime

About the Client

Our client is a multinational food and beverage corporation based in the United States. The company is a global leader in Convenient Foods and Beverages, and produces a wide range of enjoyable foods and beverages, including soft drinks, as well as bottled water, tea, and coffee. These include many iconic brands that generate more than \$1 billion each in estimated annual retail sales.

The F&B giant has operations in over 200 countries and employs over 167,000 people worldwide. The company is known for its focus on innovation and sustainability, and has been recognized for its efforts in these areas.

The company's products are enjoyed by consumers more than one billion times a day in more than 200 countries and territories around the world. Our client generated more than \$91 billion in net revenue in 2023, driven by a complementary beverage and convenient foods portfolio.

Their Challenges

The F&B giant has large infrastructure with multiple technologies, and were looking for a comprehensive Recovery Automation solution to manage complex heterogeneous infrastructure with centralized operations to achieve the following results:

- Centralized operation of DR activities.
- Single pane of glass view for the management.
- RPO-RTO reporting with ISO22301 standards.
- Multi-tenancy operation for the enterprises.
- Ease of product accommodation without adding/disrupting existing infra/setup.
- Highly scalable for the future — supports Public/Private cloud workloads and On-Premise.
- Automating the manual recovery operations with drastically reduced RTO.
- Highest security doing recovery activities.
- Deploy best-practices recovery solution without making a huge human investment in recovery expertise.
- Real-time visibility into the health of the heterogeneous IT environment.
- All recovery drills should be completed within the defined RTO timelines.
- Maximum protection for their critical business services.
- Minimize or eliminate impact on production server.
- Reduced dependency on SMEs.
- Adherence to BCP compliance and audit reports.
- Get frequent reports on the health and readiness of its DR solution.

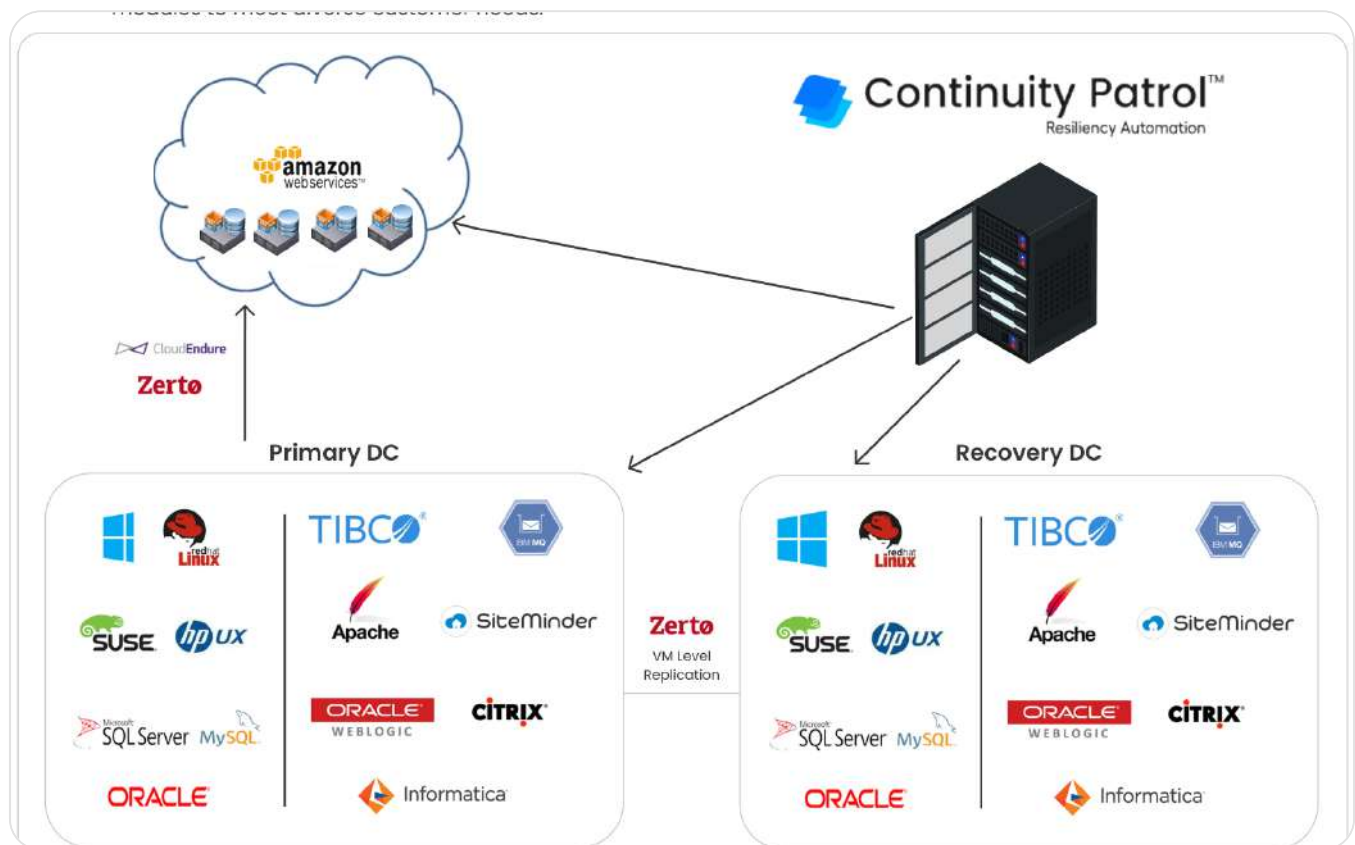


Our Solution

Perpetuuiti deployed **Continuity Patrol™** to address the challenges faced by the client:

- Continuity Patrol™ software is installed on both the production and recovery sites within the organization. This setup guarantees that in the event of a disaster, Continuity Patrol™ can establish communication with all the necessary servers and devices to ensure the continuity of business services from an IT perspective.

- We deployed two identical Continuity PatrolTM servers at both the production and recovery sites to ensure high availability of the Continuity PatrolTM solution during standard operations or typical circumstances.
- Successfully configured switchover, switchback, failover, and precheck workflows for the application and database tiers in Continuity PatrolTM.
- Alert notifications are sent via email.
- Successfully carried out switchover, switchback, and failover for all in-scope application and database tiers during the drill, meeting the agreed-upon RPO and RTO timelines.
- Provided a run book and drill report for audit and compliance purposes.
- Leveraged established enterprise APIs for recovery using Continuity PatrolTM.
- Enabled visibility into the availability of various applications through Unified Monitoring Console.
- Offered insights into process progress at every stage in the production environment, along with flexible reporting modules to meet diverse customer needs.



Results and Benefits to Business

- The technology- and platform-agnostic product offers a wide range of recovery features.
- Centralized management for all recovery activities.
- A single pane of glass for streamlined management and oversight.
- High-level security with AES 256 encryption.

- RPO and RTO reporting adhering to **ISO22301** standards.
- Simple operation with role-based access controls.
- Supporting multi-tenancy, suitable for enterprises with varying needs.
- Seamless integration without altering or disrupting existing infrastructure.
- Highly scalable for future growth, supporting public and private cloud workloads as well as on-premises environments.
- Automated business service continuity and availability management for critical applications.
- Reduced reliance on subject matter experts (SMEs) significantly.
- Minimized revenue loss in case of a disaster by reducing data loss.
- Achieved faster application recovery through automated processes.
- Enhanced transparency about recovery status through detailed reports.
- Production server performance remains intact.



READY FOR YOUR OWN SUCCESS STORY?

Get in touch with our resiliency experts today and learn how you can fast-track your organizational resiliency initiatives.

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About Perpetuuiti

Perpetuuiti empowers people and businesses alike. We deliver the world's most-comprehensive and urbane enterprise automation platforms making work more human. Our platforms deliver leading-edge automation solutions for modernizing resiliency management, and turbocharging the performance of your applications, IT and business operations at speed and scale to drive exponential efficiencies.

For more information, visit www.ptechnosoft.com